

# IELTS™

## IELTS Enquiry on Results Form

### Part A

#### Notes for candidates on the submission of Enquiries on Results (EOR)

- 1 You can choose to undertake an Enquiry on Results – which means having your IELTS test re-marked  
You must make this request within six weeks of your test date. Your test will be sent to the head office of British Council or IDP: IA for re-marking by Senior Examiners
- 2 You can choose to have one or more parts of your test re-marked. The fee is the same regardless
- 3 The re-mark fee is 100 euros per candidate for British Council Centres. You will receive a full refund if your result is changed to a higher band score.
- 4 Complete the form below and forward it with the payment to the IELTS Administrator at your test centre.
- 5 The re-mark is done by trained Clerical Markers and senior examiners employed by British Council and IDP: IA
- 6 British Council / IDP: IA Head Office will notify your test centre of the re-mark result. Your result will normally be available in 2 to 21 days, depending on several factors including the number of sections requested for remark. If you have not received a response after 28 days, please contact your test centre.
- 7 You will receive an EOR letter stating your final result status. You will be required to return your previously issued Test Report Form if your result is changed before a new one can be issued. You should make all enquiries regarding the progress of your re-mark to your original test centre.

All documentation and payment for an IELTS EOR must be returned to the **British Council Paris office**. Any documentation sent to other addresses or locations will not be processed.

The British Council Paris office address is, British Council Paris, 09 rue de Constantine, 75007 Paris.

#### To be completed by the candidate

Test date:	/	/
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Centre name:		Centre number:	
Candidate name:		Candidate number:	

Candidate's address:				
Please circle the test/s to be re-marked:	Listening	Reading	Writing	Speaking
Candidate signature:	Date: / /			

# IELTS Enquiry on Results Form

## Part B

*To be completed by the local IELTS Administrator*

Name (IELTS Administrator): \_\_\_\_\_

Signature (IELTS Administrator): \_\_\_\_\_ Date:     /     /     

Payment receipt number: \_\_\_\_\_

Test Session ID: \_\_\_\_\_

IELTS, IELTS for UKVI, Computer Delivered IELTS or Life Skills: \_\_\_\_\_

**Complete the remaining sections for IELTS, IELTS for UKVI or Computer Delivered IELTS only:**

Module: [ Academic / General Training ] \_\_\_\_\_

Test version number\* Writing: \_\_\_\_\_

Test version number\* Listening: \_\_\_\_\_

Test version number\* Reading: \_\_\_\_\_

*\*Test version numbers from IWAS: go to > Test Session > Manage Test Sessions > (Select Session / Search)*

Were contingency test papers used for this session? [ Y / N ] \_\_\_\_\_

Was this an SFX session? [ Y / N ] \_\_\_\_\_

Is this application delayed because the result was withheld for investigation? [ Y / N ] \_\_\_\_\_

**Part A only to be provided to the candidate**

**Parts A and B to be provided to the respective Partner for processing of the EOR application**